## AMENDMENT No. 03 TO MASTER SERVICES AGREEMENT FOR GTA DIRECT SERVICES-HOSTED CONTACT CENTER CONTRACT NO. 98000-0000005215-P28

This Amendment No. 03 (the "Amendment No. 03") is made this 3 day of 2025, by and between the **GEORGIA TECHNOLOGY AUTHORITY** ("GTA"), whose principal place of business is located at 47 Trinity Avenue, Atlanta, Georgia 30334, and **PLATFORM28, LLC** ("Supplier"), whose principal place of business is located at 1100 Peachtree Street NE, Suite 425, Atlanta, Georgia 30309 (each a "Party" and, collectively the "Parties").

WHEREAS, GTA and Supplier entered into that certain Master Services Agreement for GTA Direct Services-Hosted Contact Center on February 28, 2022 having contract number 98000-000005215-P28, with respect to certain services to be provided to GTA by Supplier, as more particularly described therein, as amended by the following Amendments (the "MSA"):

Amendment No. 1, made effective March 22, 2024; and Amendment No. 2, made effective August 14, 2024.

WHEREAS, the Parties wish to amend the MSA by extending the term for an additional year.

NOW, THEREFORE, in consideration of the promises, the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereto hereby agree as follows:

- 1. <u>Term.</u> The MSA is hereby amended by extending the term from July 1, 2025 until June 30, 2026.
- 2. <u>Definitions.</u> All capitalized terms used herein and not expressly defined herein shall have the respective meanings given to such terms in the MSA.
- Successors and Assigns. This Amendment No. 03 shall be binding upon and inure to the benefit of successors and permitted assigns of the Parties hereto.
- 4. Entire Agreement. Except as expressly modified by this Amendment No. 03, the MSA shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations of the Parties. This Amendment No. 03 and the MSA, collectively, are the complete agreement of the Parties and supersede any prior agreements or representations, whether oral or written, with respect thereto.

[SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the Parties have caused this Amendment No. 03 to be duly executed by their authorized representatives as of the date set forth above.

PLATFORM28, LLC

AUTHORITY

By: / /W///19

Name: Mark Ruggles

Title: CEO

Date: 4 3 2025

**GEORGIA TECHNOLOGY** 

B. Mark albrigh

Name: Mark Albright

Title: \_\_\_\_\_ Management Officer

Date: 4/9/2025